

How users' experience changed in the case of United Nations Sales Publications

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UNIVERSITÀ
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Dealing with complexity

The United Nations System made of:
organs, bodies, committees, funds,
programs and libraries,
each one producing
documents and publications



How to navigate

Integrating and completing
all the different sources of information
and knowledge that have been
developed by the UN over the years
and make it accessible to users

DOCUMENTS TYPE:

1

Serials (Yearbooks and Journals)
Publications issued in a continuous way

SOURCE OF DOCUMENTS:

2

Board of Publications (New York)
Printing Department (Geneva)

DISTRIBUTION CHANNELS:

3

Commercial ones
System of Depository Libraries

DUTIES AS A DEPOSITORY LIBRARY:

enabling access
to UN documents and information

UCSC LIBRARY'S AIM:

enhancing users' experience
taking advantage of 50 years knowledge

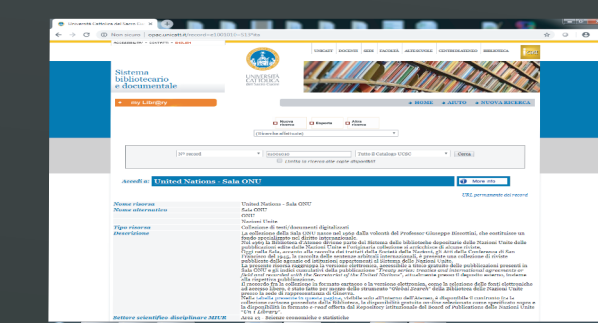
DEMYSTIFYING FALSE IDEAS:

Paper still matters
in this time of transition
and it helps to lead the transition



PROVIDING A GUIDANCE:

A dedicated electronic resource
collecting, organizing
bibliographic data



VISUALIZING INFORMATION:

Virtual shelves:
enriching bibliographic meta-data
by means of visualizations

