

Det Kgl. Bibliotek

2021-03-22 Inconnects
Meeting the staff during a year of Pandemic

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Aarhus
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**DET KGL.
BIBLIOTEK**
Royal Danish Library

Experiences from a year of pandemic

- How do/did we deal with the new environment
- What have we learned





Stages in lockdown

Period	Stage of closedown	Staff reaction	Service
March - May	Total lockdown of Campus	Shock, confusion, disbelief, "Information hunger"	Digital only
May – Sep.	Open for pick up / return at few locations	Adapting, acceptance, impatience, (spring) Stress symptoms and sick leave almost nonexistent	Digital predominately, Photo copy service Pick up/return on few locations, but few staff members to handle loans at all libraries
Sep. – Dec.	Open for students at campus . All libraries open for visitors, but reduced staff	Happy to be back, but also happy to work partly from home Wish for more work/life balance Getting used to adjust from digital to physical service	Reduced physical teaching at University, but students are welcome on Campus Libraries open for users Mix of digital/physical services Most of the Library courses are online
Dec - now	Full lockdown of Campus	Fatigue, discouragement, anxiety, loss of efficiency, Fear of coming back / Cannot wait to come back "Demand" for more flexibility and work/life balance in post Corona future	Digital predominately, Photo copy service Pick up/return on few locations, but few staff members to handle loans at all libraries



What have we learned

- Technological and digital readiness
- Digital transformation and disruption
- New ways to meet – more efficient meetings – time reduction
- More need of 1 to 1 meetings and attention
- New ways to collaborate – distance is not a problem
- We miss our colleagues and network
- No stress but growing anxiety and other psycical problems
- Staff wants more flexibility in the future
- Need of office space in the future?





Celebrating Susannes 40 year jubilee with a gold medal from the Queen, and the colleagues watching on Zoom

Social event: camping topic and quiss ☺





 <https://enterpriseproject.com/article/2020/11/how-redefine-work-life-balance-during-pandemic>